

XOOT Warranty

Limited Warranty:

The limited warranty covers defects in material and workmanship in the XOOT_Pro product from the date of purchase and includes:

- 3-year limited warranty term on all cables and electrically powered parts.
- 5-year limited warranty term on all other parts.

How will XOOT correct a problem with my product?

XOOT will examine the product or submitted evidence and decide if it is covered under this limited warranty. If considered covered:

1. XOOT may send replacement parts.
2. If XOOT determines the product should be sent back, we will either repair the defective product or replace it with the same or comparable product.

If determined covered by this limited warranty, XOOT will pay the costs of repairs and spare parts. The replaced parts become the property of XOOT.

If XOOT no longer sells the item, XOOT will provide an appropriate replacement. It is XOOT that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this limited warranty?

This limited warranty does not apply to products:

1. that have been stored, assembled, or installed incorrectly;
2. used inappropriately, abused, misused;
3. that have been repaired or modified in a way that XOOT deems inappropriate.

This limited warranty does not cover the following:

1. normal wear and tear;
2. cuts or scratches;
3. damage caused by impacts or accidents.

This limited warranty does not apply if the product has been placed outdoors or in a humid environment.

This limited warranty does not cover consequential or incidental damage. For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.